



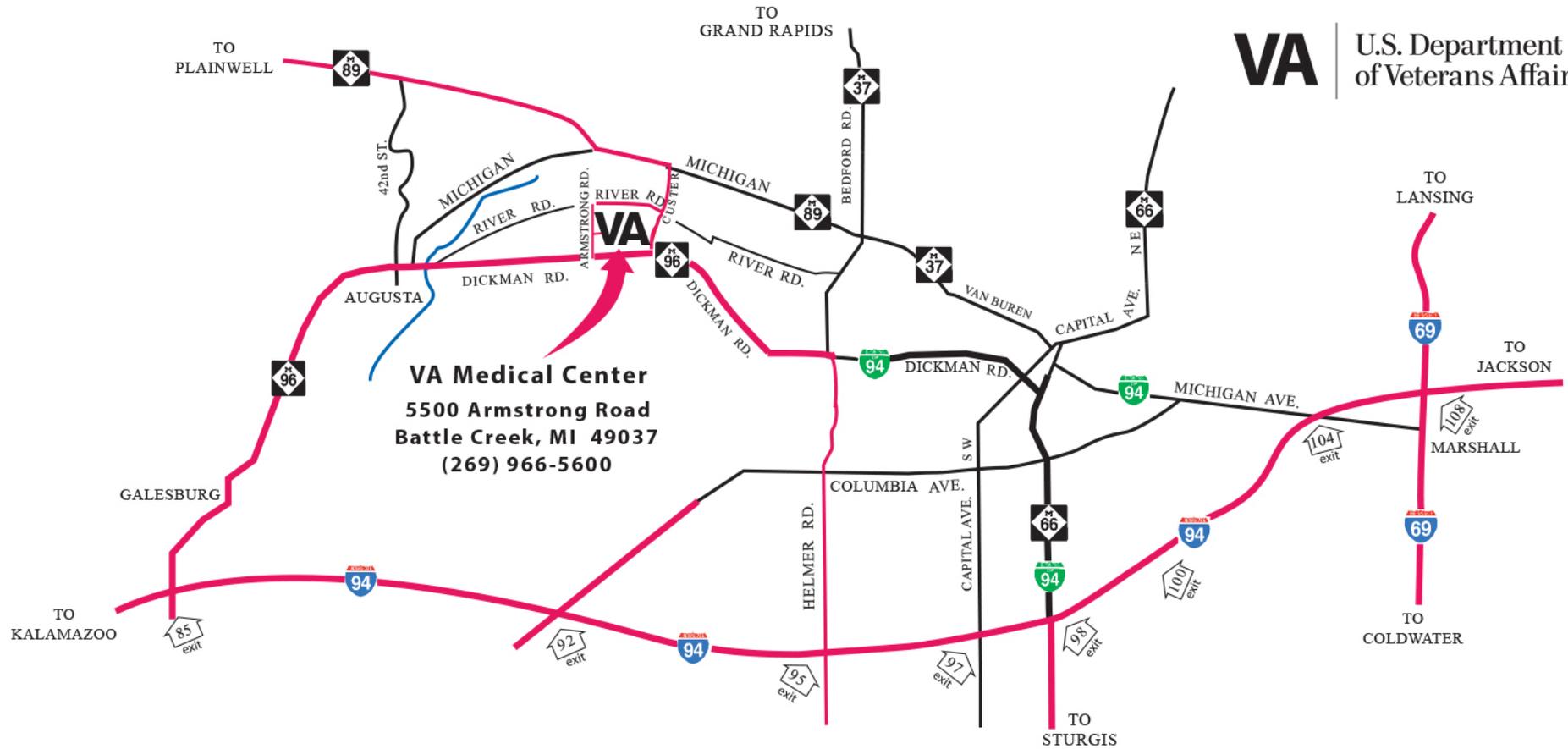
*Battle Creek VA Medical Center*

# Visitor's Guide

**VA**



U.S. Department  
of Veterans Affairs



**HOTELS** (in order by distance)

Baymont Inn & Suites Downtown	7.8 miles	(269) 565-0500
America's Best Value Inn	10.3 miles	(269) 979-1141
Towne Suites by Marriott	10.9 miles	(269) 580-8600
Courtyard Marriott	11.2 miles	(269) 979-2900
Holiday Inn	11.6 miles	(269) 979-0500
Quality Inn	11.5 miles	(269) 965-3201
Red Roof Inn	12.4 miles	(269) 979-1100
Baymont Inn & Suites	12.5 miles	(269) 979-5400
Best Western Executive Inn	12.5 miles	(269) 979-8506
Fairfield Inn - Marriott	12.5 miles	(269) 979-8000
Travelodge	12.8 miles	(269) 979-1828
Hampton Inn	12.9 miles	(269) 979-5577

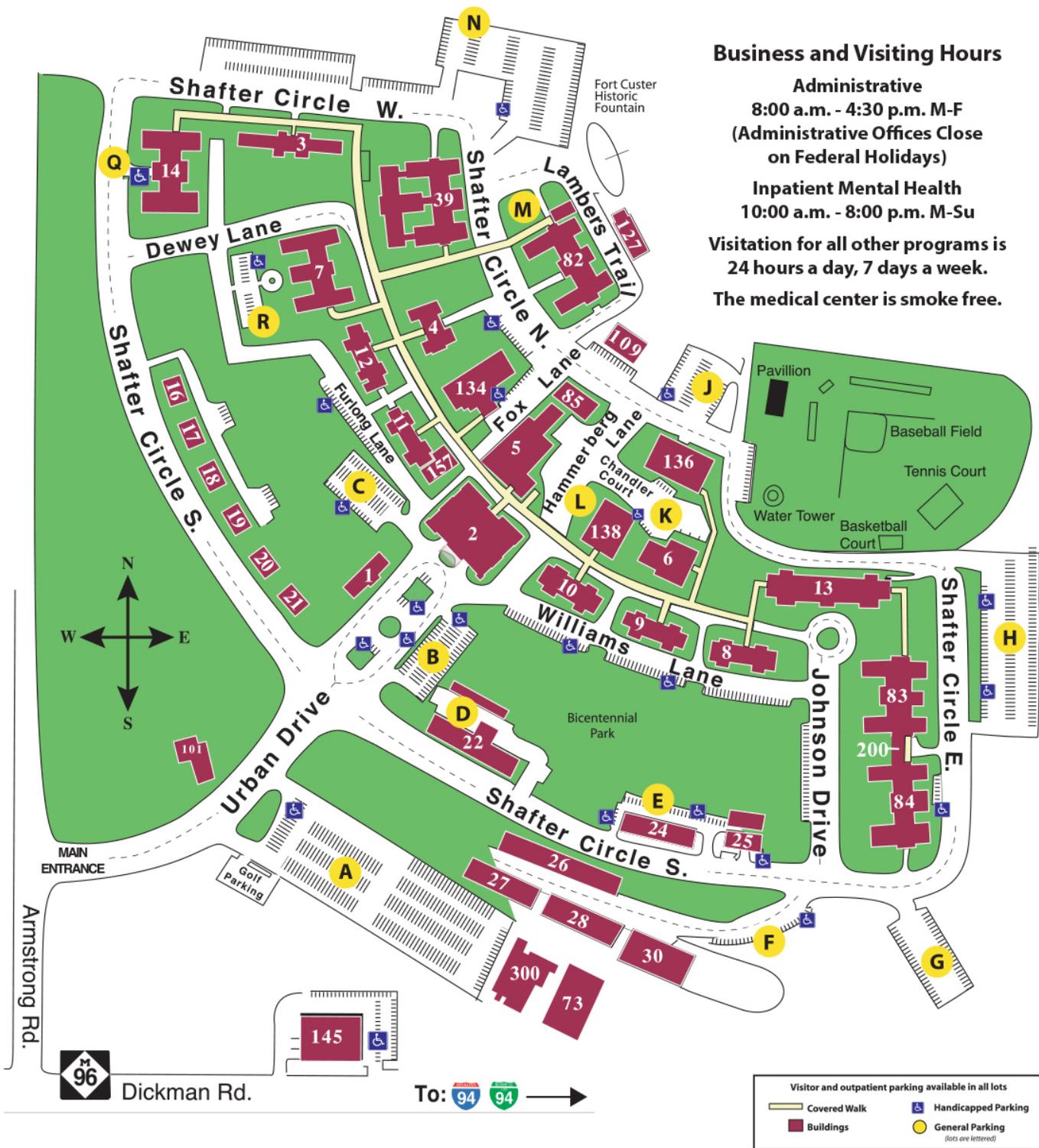
**TAXI SERVICE**

<b>Battle Creek Dial-A-Ride</b>	(269) 223-3887	<a href="http://www.battlecreek-dial-a-ride.com">www.battlecreek-dial-a-ride.com</a>
<b>Arrow Taxi Kalamazoo</b>	(269) 823-4320	<a href="http://www.arrow-taxi-and-sedan.business.site">www.arrow-taxi-and-sedan.business.site</a>

**PUBLIC TRANSPORTATION**

<b>Battle Creek Transit</b>	(269) 966-3474	5W Fort Custer/VA Hospital Route Weekdays, 5:15 a.m. - 6:45 p.m.
<b>Kalamazoo Metro Connect</b>	(269) 350-2970	<a href="http://www.kmetro.com">www.kmetro.com</a>
<b>Grand Rapids Go!Bus</b>	(616) 456-6141	<a href="http://www.ridetherapid.org/additional-services/go-bus">www.ridetherapid.org/additional-services/go-bus</a>

**The Battle Creek VA Medical Center does not offer reimbursement for hotel stays, nor does it endorse or recommend any business on this list.**



### Business and Visiting Hours

**Administrative**  
 8:00 a.m. - 4:30 p.m. M-F  
 (Administrative Offices Close on Federal Holidays)

**Inpatient Mental Health**  
 10:00 a.m. - 8:00 p.m. M-Su

**Visitation for all other programs is 24 hours a day, 7 days a week.**

**The medical center is smoke free.**

## Building Directory

- 1 Director's Office
- 2 Outpatient Services  
Patient Advocate  
Urgent Care  
Veteran Service Officers
- 3 Blind Rehab Service  
Optometry
- 5 Canteen/Dining Hall
- 6 Auditorium
- 7 Mental Health Clinic  
Specialty Mental Health  
Vocational Rehab
- 9 Learning Resources/Training
- 10 Community & Volunteer  
Public Affairs Office
- 12 Post 9-11 Clinic
- 13 AFGE Union  
Michigan Youth Challenge
- 14 PTSD Services  
Substance Use Services  
Homeless Services
- 22 Psychosocial Residential
- 24 Human Resources  
Facilities Management
- 39 Inpatient Mental Health
- 82 Chapel  
Compensation & Pension  
MRI  
Physical Therapy/Prosthetics
- 83/84 Community Living Center
- 134 Gymnasium/Pool
- 136 Library/Bowling Alley
- 138 Theatre

Visitor and outpatient parking available in all lots

- Covered Walk
- Handicapped Parking
- Buildings
- General Parking (lots are lettered)

## QUICK HISTORICAL FACTS

- The VA Medical Center opened October 15, 1924. The hospital at that time was referred to as Veterans Hospital, Number 100. The hospital was one of many built under the direction of the Veterans Bureau which was tasked by the US Congress to care for World War I Veterans.
- The dedication ceremony was attended by more than 2,000 dignitaries and visitors.
- The first Medical Center Director was Colonel Frank E. Leslie, who was appointed to be the Medical Officer in Charge by Brigadier General Frank T. Hines, United States Veterans Bureau.
- The hospital was built as part of an \$18 million dollar appropriation that funded the building of five hospitals. Battle Creek successfully lobbied to have a hospital built here on 675 acres of land donated by the War Department which was part of Camp (Fort) Custer.

## About Our VA

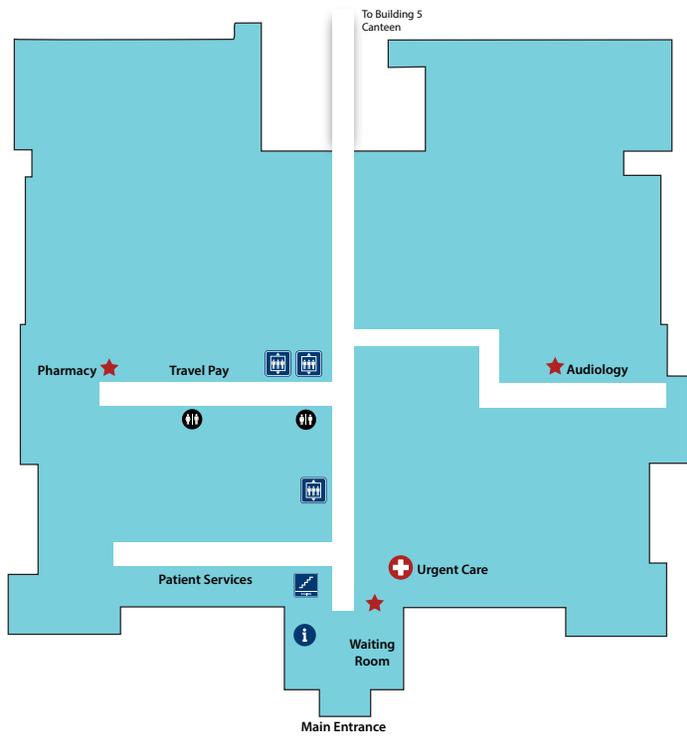
On November 1, 1924, the 68 member staff of Veterans Hospital Number 100 accepted their first patient. Situated on a 675 acre site that was part of Camp Custer, the original plans for the hospital included the construction of 22 buildings providing neuropsychiatric care to 500 patients.

Today, the Department of Veterans Affairs Battle Creek Health Care Delivery System provides comprehensive tertiary psychiatric care; primary and secondary medical care; and extended and long-term care for Veterans in 22 counties of southwestern Michigan with a dedicated staff of over 1,500 employees. The Healthcare Delivery System provides services to over 42,000 Veterans with 276 operating beds at the main Medical Center, Community Based Outpatient Clinics in Benton Harbor, Lansing, Muskegon, and the Wyoming VA Health Care Center.

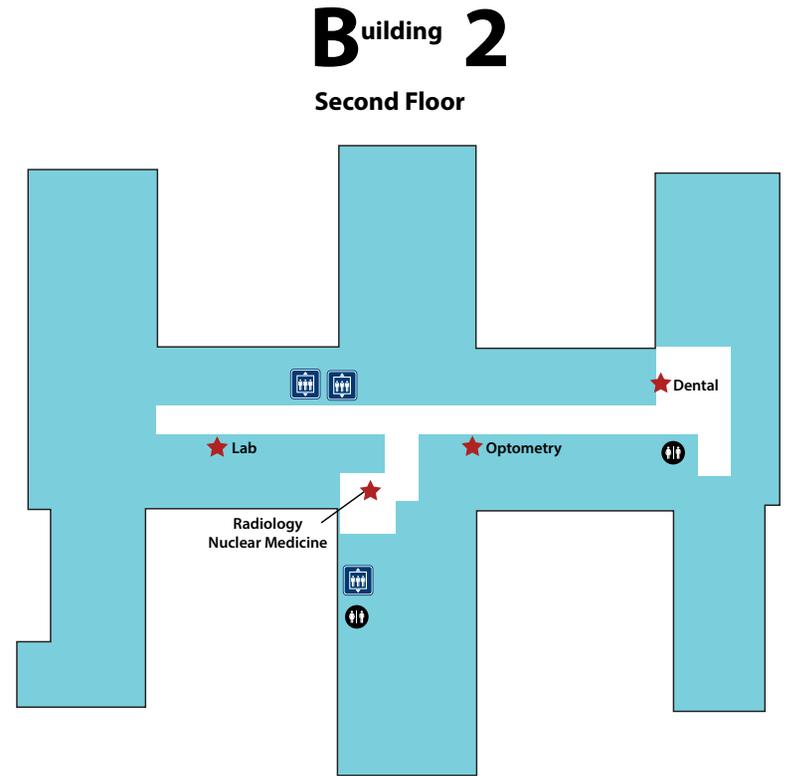
We would like to welcome you to the Battle Creek VA Medical Center. Our staff is dedicated to providing the best care possible for the Veterans we serve. We are proud to be recognized by the PlaneTree organization with Bronze designation for meaningful progress in Patient-Centered Care. Please let us know if there is anything we can do to improve your visit.



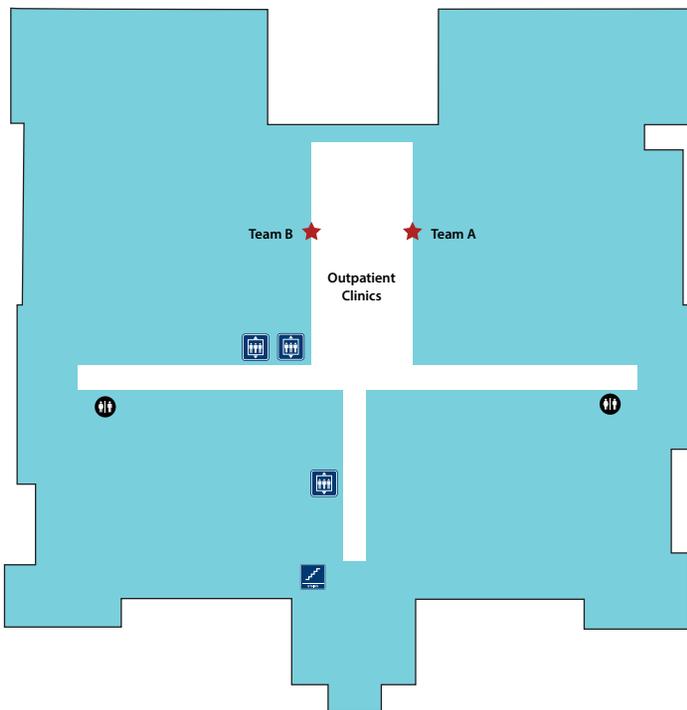
James Doelling  
Medical Center Director



**Building 2**  
Ground Floor



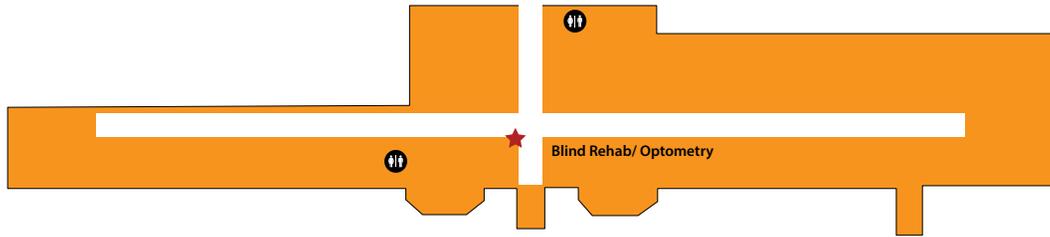
**Building 2**  
Second Floor



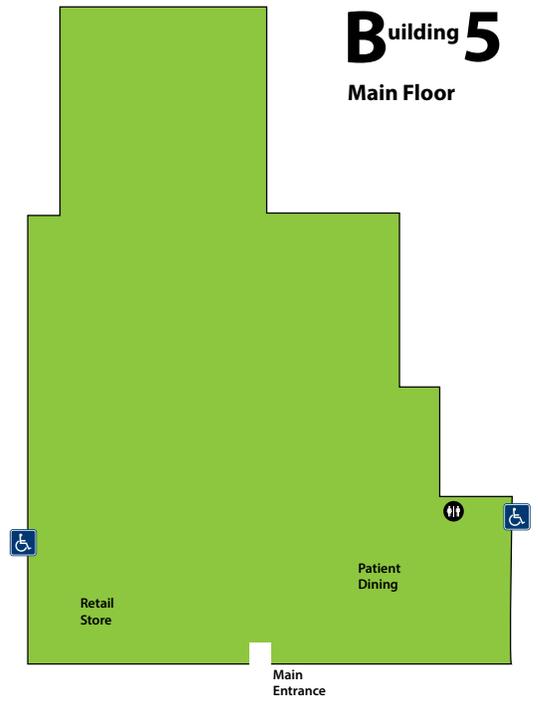
**Building 2**  
First Floor

- Urgent Care
- Radiology
- Nuclear Medicine
- Pharmacy
- Outpatient Clinics
- Optometry
- Dental
- Lab

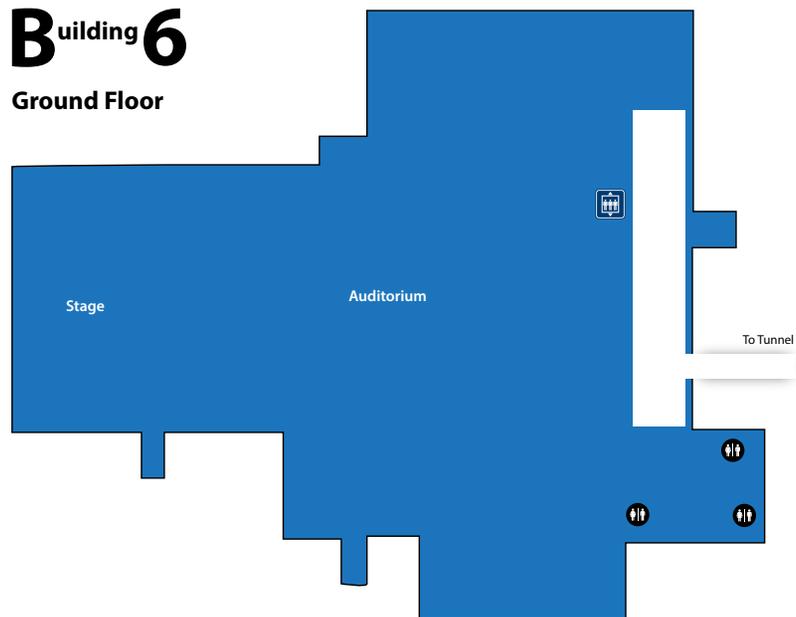
-  Elevator
-  Bathroom
-  Check in
-  Wheelchair Accessible
-  Urgent Care
-  Information Desk



**Building 3**  
Ground Floor



**Building 5**  
Main Floor



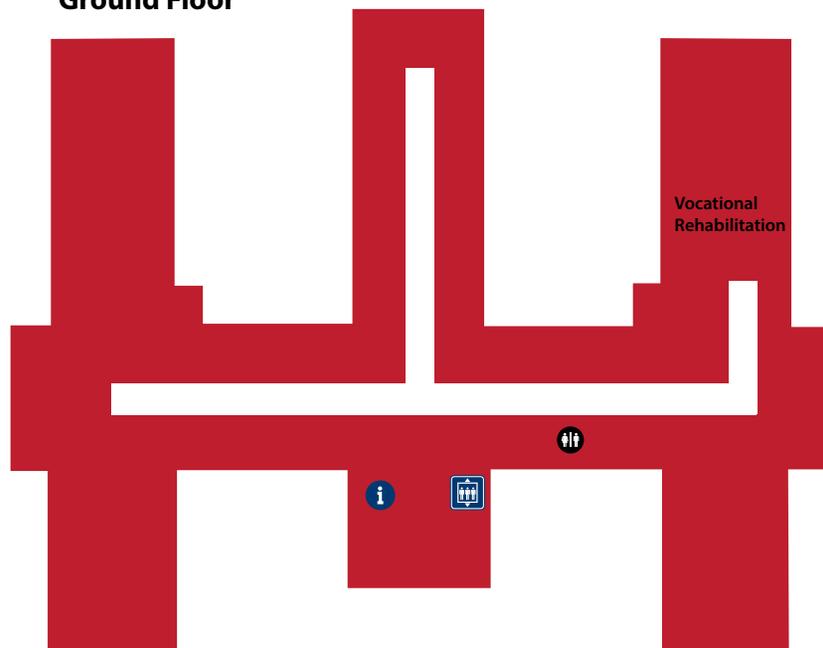
**Building 6**  
Ground Floor



**Building 6**  
First Floor

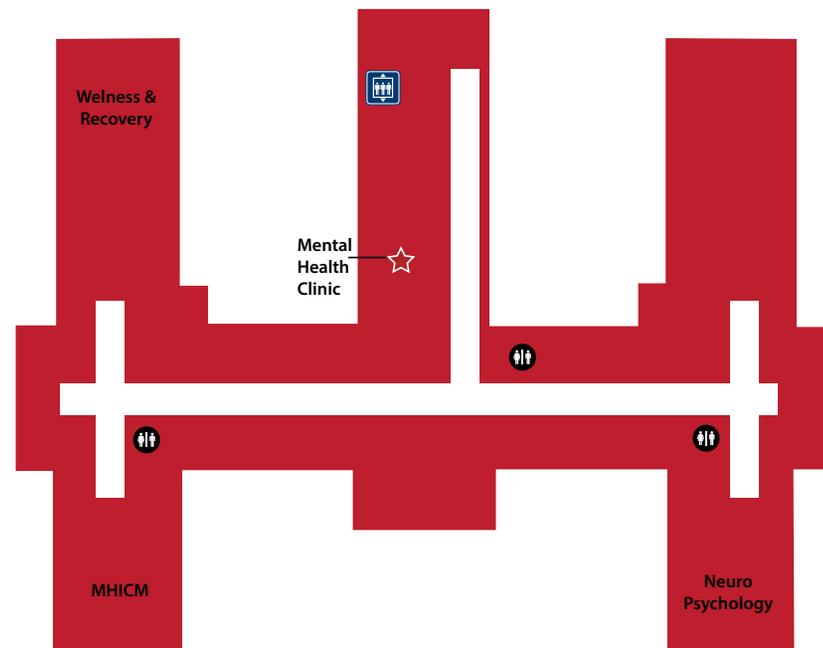
# Building 7

## Ground Floor



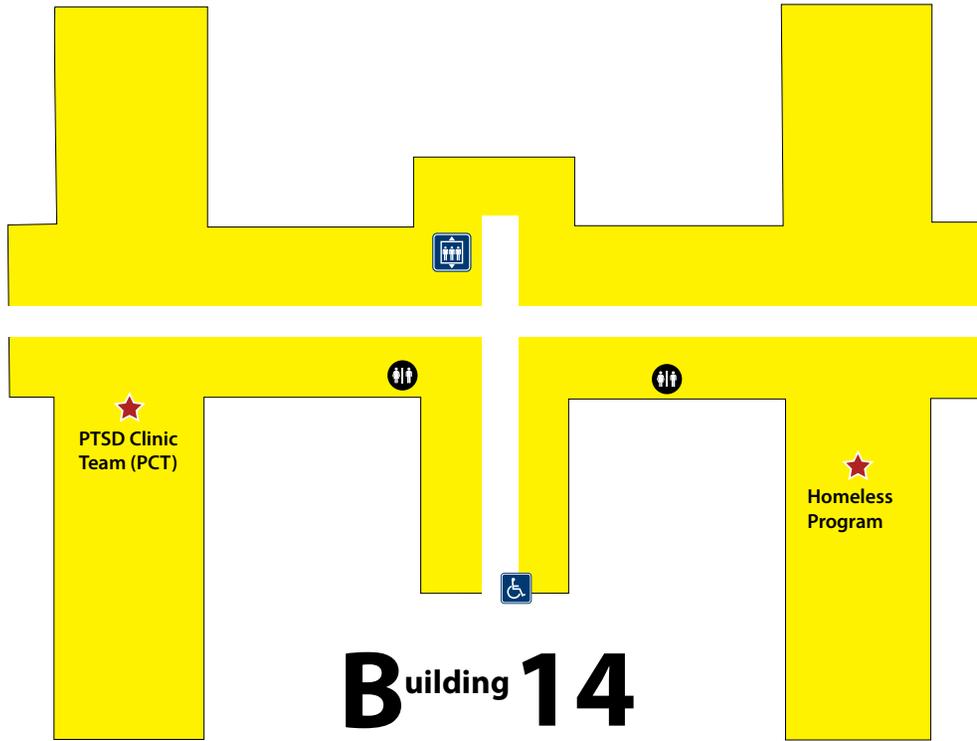
# Building 7

## First Floor



Vocational Rehab  
Mental Health Clinic  
Wellness & Recovery  
MHICM  
Neuro/Psychology

-  Elevator
-  Bathroom
-  Check in
-  Wheelchair Accessible
-  Urgent Care
-  Information Desk



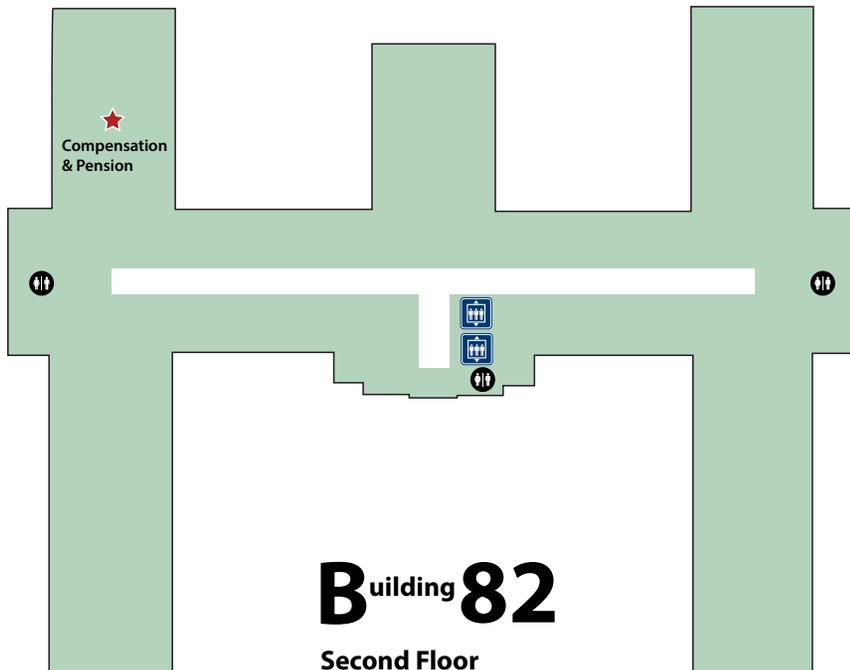
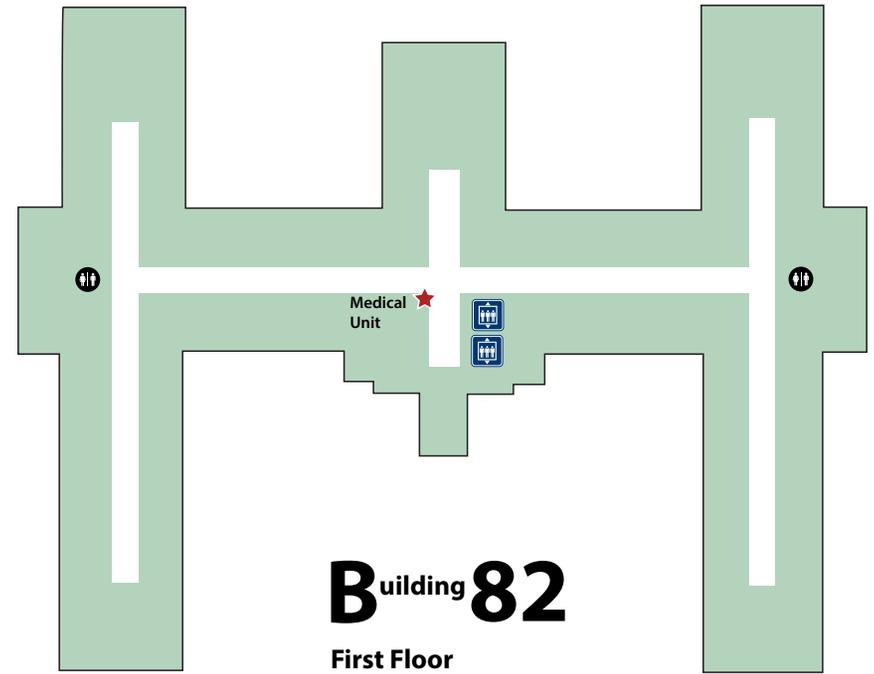
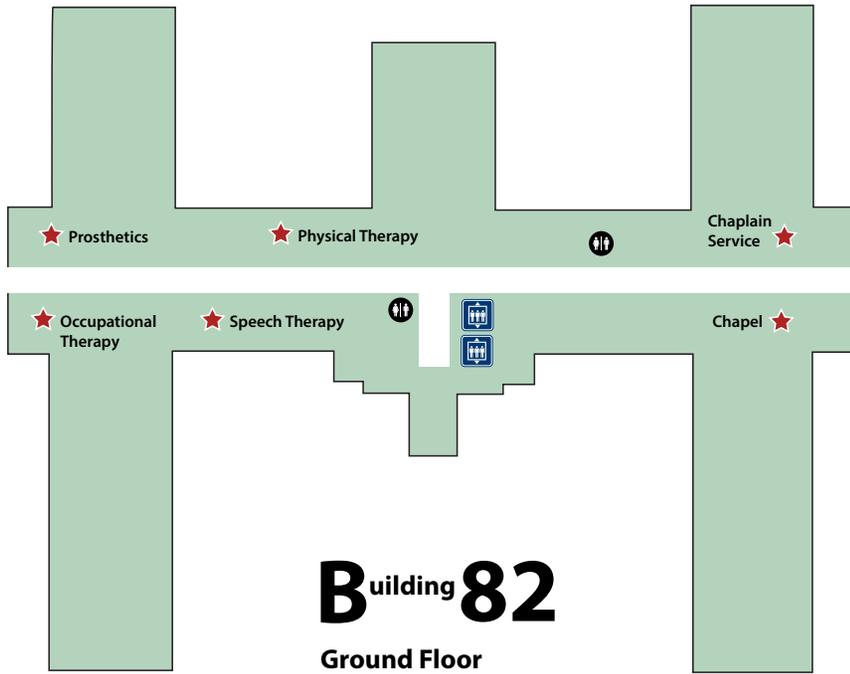
# Building 14

Ground Floor

PTSD Clinic Team  
Homeless Program

-  Elevator
-  Bathroom
-  Check in
-  Wheelchair Accessible
-  Urgent Care
-  Information Desk





Prosthetics  
Occupational Therapy  
Physical Therapy  
Speech Therapy  
Chaplain Service  
Chapel  
Medical Unit  
Comensation & Pension

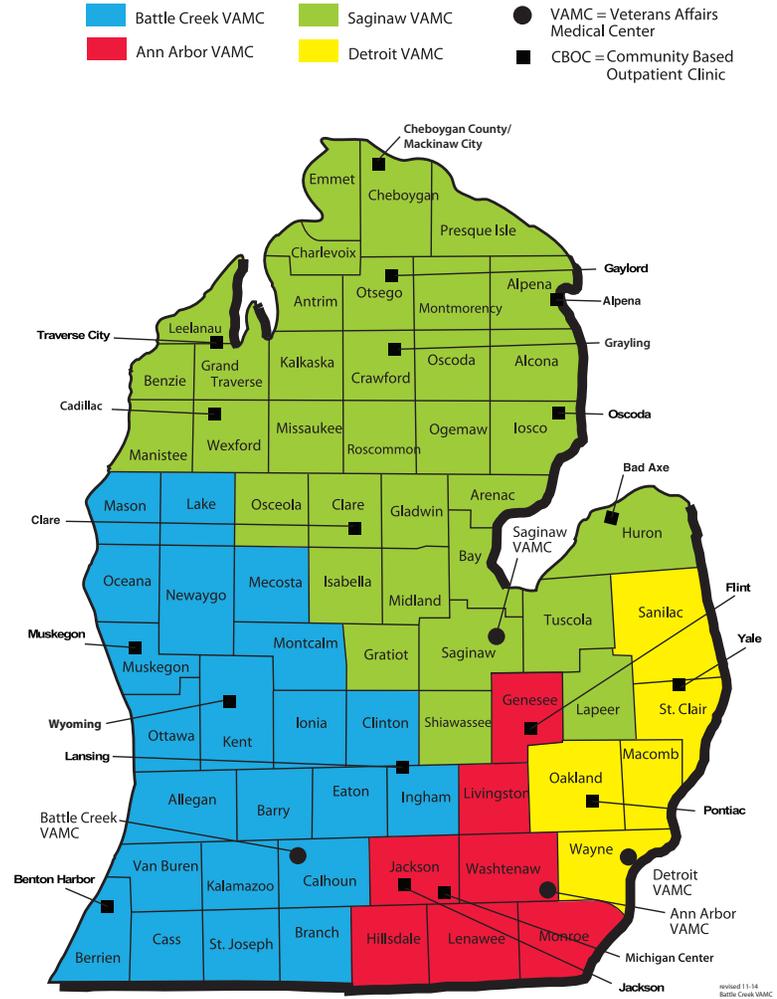
-  Elevator
-  Bathroom
-  Check in
-  Wheelchair Accessible
-  Urgent Care
-  Information Desk



**Battle Creek VA Medical Center**  
 5500 Armstrong Road  
 Battle Creek, MI 49037  
 (269) 966-5600



**Wyoming VA Health Care Center**  
 5838 Metro Way SW  
 Wyoming, MI 49519  
 (616) 249-5300





Muskegon Community Based Outpatient Clinic  
5000 Hakes Drive, Muskegon, MI 49441  
(231) 798-4445



Benton Harbor Community Based Outpatient Clinic  
115 West Main Street, Benton Harbor, MI 49022  
(269) 934-9123



Lansing Community Based Outpatient Clinic  
2025 South Washington Avenue, Lansing, MI 48910  
(517) 267-3925



*To care for him who shall have borne the  
battle and for his widow, and his orphan...*